

## Smart Controller Direct Install Program

Eastern Municipal Water District has contracted with ConServ Construction, Inc. to provide our customers with an opportunity to participate in a direct installation program for smart irrigation controllers.

EMWD with support from Metropolitan Water District will provide this cost share program with EMWD paying up to \$270; and the qualifying customer paying a participation fee ranging from \$85 - \$456 depending on the type of controllers required. Customers may have the participation fee added to their monthly water bill at 0% interest and monthly payments as low as \$2.00 a month (depending on device cost and payment terms).

Residential homeowners that participate in this program will receive a landscape irrigation evaluation, up to two Smart Irrigation Controllers (may include an on-site weather station), installation and programming of the controller by a landscape professional. The anticipated benefits from this program should help you to reduce water use, improve your irrigation efficiency and save money on your water bill.

A smart controller uses weather data, plant and soil information to automatically determine watering requirements; it automatically shuts-off during the rain and automatically adjusts for seasonal changes as temperatures fluctuate. In our region approximately 50% or more of water is used at residential homes outside for irrigating landscapes. Often, too much water is used due to improper settings of irrigation controllers and/or inefficiencies in the irrigation system.

The landscape irrigation evaluation will detect inefficiencies in your irrigation system and provide you with valuable information that will allow you to make corrections. In order to benefit from the smart controller installation, inefficiencies in the irrigation system will need to be corrected.

To be eligible for EMWD's smart controller direct install program, you must meet the following criteria:

- Be an EMWD retail water customer and own the residence
- Have an operable in-ground sprinkler system with an automatic sprinkler timer (non-weather-based)
- Consent to a pre-installation evaluation and/or post-installation verification
- Correct inefficiencies (if any) in your irrigation system prior to installation of the smart controller
- Agree to the participation fee designated for the equipment required
- Have a water payment history in good standing (no delinquencies in the last 12 months)

Program participants will receive:

- A pre-installation landscape evaluation to detect inefficiencies in the irrigation system
- Copy of the landscape evaluation report including information needed to make applicable corrections
- Up to two Smart Irrigation Controllers
- One on-site weather station with automatic rain shut off per controller (if applicable)
- Professional installation and programming of the irrigation controller
- Phone support for 90 days
- 1 year manufacturer warranty
- EMWD's cost sharing (up to \$270)
- 0% interest for participating customers – who choose a payment plan option
- Additional service calls available to customers at a discounted rate



**Eastern Municipal Water District**  
**P.O. Box 8300**  
**Perris, CA 92572-8300**

**Residential Smart Controller Direct Install Program**  
 Participation Request, Agreement and Disclaimer Form

<b>Customer Name:</b>		<b>Account Number:</b>	
<b>Service Address:</b>		<b>City:</b>	<b>Zip Code:</b>
<b>Mailing Address (if different than installation address):</b>		<b>City:</b>	<b>Zip Code:</b>
<b>Daytime Phone Number:</b>	<b>Cell Phone Number:</b>	<b>Email Address:</b>	
<p><b>To assist in determining program eligibility the following information is required:</b></p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Are you a water customer of Eastern Municipal Water District?</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Do you reside in the home located at the above referenced service address?</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Do you own the home located at the above referenced service address?</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Have your water bills with EMWD been paid on-time consistently over the last 12 months?</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Are you willing to pay the participation fee associated with program? (fee ranges \$85 - \$456)</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Would you prefer the program participation fee to be applied to your water bill over 1 to 3 years? (ranges \$2 - \$38)</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Would you consent to receiving a pre-installation evaluation and post-installation verification?</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Are you willing to make repairs to your irrigation system, as identified by an irrigation evaluation, within a 30 day time period and prior to the installation of a Smart Controller?</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    Do you currently use an in-ground sprinkler system with a non-weather-based automatic sprinkler timer to irrigate your landscape? <b>(sprinkler timer information required)</b></p>			
<b># of timers installed</b>	<b>Total # of valves</b>	<b>Irrigation Timer Mounted</b>	<b>Location of current sprinkler timer(s)</b>
		<input type="checkbox"/> Indoors <input type="checkbox"/> Outside	

The customer at the above address has requested to participate in Eastern Municipal Water District’s (EMWD) Residential Smart Controller Direct Install Program. Customers who wish to participate in this program are required to meet the following requirements: (1) customer must have a history of current bill payments with EMWD for a minimum of 12 months (customers that have received past due notifications may not qualify); (2) customers must agree to have an irrigation evaluation performed by a representative of EMWD, at no additional charge to the customer; (3) customer agrees to make repairs to the irrigation system as identified by the irrigation evaluation, within thirty (30) days of the audit and prior to the installation of a Smart controller; (4) upon receiving installation of a Smart controller, customer agrees to pay the participation fee associated with the program (fee ranges \$85 - \$456); (5) after installation is complete, customer agrees to have participation fees associated with the model of controller installed, added to the monthly water bill (monthly fee range \$2 - \$38 based on participation fee).

I understand that the above information is required, in order for Eastern Municipal Water District (EMWD) staff to evaluate this request for participation in order to determine the eligibility of my account for participation in the Residential Smart Controller Program. I have completed the above information and affirm that I am the above account holder and the information contained herein is complete and accurate. I further understand that all information is subject to verification; and submitting this request does not guarantee participation; and that the program has limited funding and will be offered on a first come-first served basis to a limited number of homeowners. \_\_\_\_\_ **(customer initials)**

This agreement gives EMWD’s Employees and Representatives permission to enter and to be on the customer’s property for the sole purpose of conducting one or more of the following; (1) irrigation system evaluation, (2) smart controller installation, (3) follow-up inspection, (4) irrigation controller adjustment.

Customer agrees to defend, indemnify, protect and hold EMWD and its agents, officers, and employees harmless from and against any and all claims asserted or liability established for damages or injuries to any person or property which arises from or are connected with or are caused by the acts or omissions of the customer or from conditions on the customer’s property; provided, however, that customer’s duty to indemnify and hold harmless shall not include any claims or liability arising from the willful misconduct of EMWD, its agents, officers, or employees in performing the work or services or supplying materials or equipment to the customer. \_\_\_\_\_ **(customer initials)**

*(Based on information obtained from the irrigation system evaluation, this account will be updated in our billing system to reflect the correct landscape square footage).*

**Please read the following conditions for program participation and initial in the highlighted area:**

	I am currently a water customer of Eastern Municipal Water District (EMWD) and own the home located at the above referenced address and pay the water bills for this location.
	This home currently has an in-ground sprinkler system with a non-weather-based automatic sprinkler timer.
	I agree to pay a participation fee added to my water bill (\$8 - \$456 to be determined upon completion of an irrigation evaluation). I further agree to have this fee billed in 12, 24, or 36 monthly installments on my water bill (\$2 - \$38 based on participation fee). I understand that my account will not qualify for the level pay plan while the monthly installments for the smart controller program are in place.
	I understand that I will be notified of the participation fee associated with the controller required for my property, prior to installation of a Smart Controller.
	Should I discontinue water service with EMWD at anytime during this program; I understand that the outstanding balance for this program will be included in the closing bill. I further understand that all remaining charges are due and payable within 15 days of the closing bill.
	I understand that should my account become delinquent and require payment arrangements to be made, at any time during this program; the entire outstanding balance of this program will become due, and will be included in any new payment arrangement made.
	In order to determine eligibility and participation fee; I consent to a landscape evaluation to be conducted by a Certified Landscape Auditor or Certified Irrigation Contractor that is representative of EMWD, prior to program participation.
	I understand that the Contractor is responsible for appraising the conditions of the installation site prior to installation, to make sure the conditions are free from defect and will allow the installation of a smart controller without modification or effort outside the standard installation.
	I understand that the Contractor and EMWD are not responsible for pre-existing conditions that may impair or prevent the installation of a smart controller, resulting in disqualification of program participation.
	I agree to participate in follow-up survey(s) and/or follow-up visits to the installation site.
	I understand that the Contractor will conduct all installations per manufacturer's specifications.
	I understand that the Contractor <b>WILL NOT</b> conduct any work outside the standard installation.
	By accepting this smart controller, participants waive and release Eastern Municipal Water District and their contractors or agents from any and all claims and causes of action arising out of the installation and use of the smart controller.
	I understand that if I am not satisfied with the smart controller I have 90 days from the date of installation to request the smart controller be uninstalled and my original controller to be re-installed. I further understand that in order to qualify for this provision I must (1) produce the original controller and (2) agree to pay the cost of \$100 to uninstall the smart controller and reinstall the original controller.
	Trouble shooting and training questions shall be directed to ConServ Inc.
	Product and warranty concerns shall be directed to the manufacturer; refer to warranty paperwork for contact information.
	I understand that potential water savings will depend on existing conditions, controller set-up and operation, irrigation system efficiency and other factors. Reduced water bills are not guaranteed. In some cases, actual water use may increase as a result of proper watering.
	I understand that Eastern Municipal Water District is not responsible for high bills resulting from controller programming or malfunction. I further understand that should the controller malfunction I am responsible to notify ConServ Inc within 24 hours.
	I understand that participation in this program is by choice and EMWD or its representatives are not responsible for any damages that may occur to my landscape as a result of installing a smart controller.
	I understand that smart controllers installed at this residence as a result of this program are not eligible for any other rebate/ reimbursement program.

**I certify that the information contained in this participation agreement and disclaimer form is true and correct. I have read, understand and agree to the terms and conditions of the Residential Smart Controller Direct Install Program as outlined above.**

Print Name \_\_\_\_\_

Drivers License Number \_\_\_\_\_

Customer Account No. \_\_\_\_\_

Participant Signature \_\_\_\_\_

Date \_\_\_\_\_

**Please read form carefully and initial all required areas. Upon completion, signed forms must be sent to Eastern Municipal Water District by fax (951) 928-6120 or email to [smartcontrollerprogram@emwd.org](mailto:smartcontrollerprogram@emwd.org)**

**For Questions please call the Conservation Department @ 951-928-3777 ext. 3322**

For EMWD use only:  Form Complete  Agreement Signed  Payment History Qualifies  Pre-qualify Complete  
 Does Not Pre-qualify – Explain: \_\_\_\_\_