

Help Us Maintain a Healthy Sewer — Be SewerSmart

Be SewerSmart and help EMWD maintain a healthy sewer system. When rinsed down the drain or flushed down a toilet, fats, oils, and grease; prescription and over-the-counter medications; personal hygiene products; and hazardous waste can wreak havoc on our sewer system.



As you and your family and friends gather this holiday season for turkey, mashed potatoes and gravy, and other delicious dishes, EMWD reminds you to do your part to help maintain a healthy sewer system. Proper disposal of fats, oils, and grease reduces the risk of pipe blockages, which can lead to overflowing sewers or line breaks that can cause damage to homes and businesses and negatively impact public health. This level of damage is often expensive to repair and may carry significant financial penalties from regulatory agencies.

SEWERSMART TIP Dispose of fats, oils, and grease by pouring them into coffee cans, mason jars or similar containers and mixing them with absorbent waste materials like paper towels, coffee grounds, or kitty litter. You can then place them into your household trash instead of rinsing them down your garbage disposal and into the sewer system.

For SewerSmart tips, visit emwd.org/SewerSmart.

WHAT'S INSIDE?

Fall Landscaping Tips	Page 2
Bird Tours Are Back!	Page 3
Expanded eBill Features	Page 4
Contact EMWD	Page 4

Fall Season Landscaping Tips

With cooler weather upon us, Fall is the perfect season to spend time working in the garden. Here are some tips to help you get your garden ready for a bountiful Spring:



Add compost and mulch to your soil to help protect roots from cooler temperatures during the Fall and Winter months.



Reprogram irrigation timers to water less frequently and for shorter periods of time. You can also contact EMWD about our Smart Irrigation Controller program. Smart Irrigation Controllers automatically adjust irrigation times based on daily weather conditions.

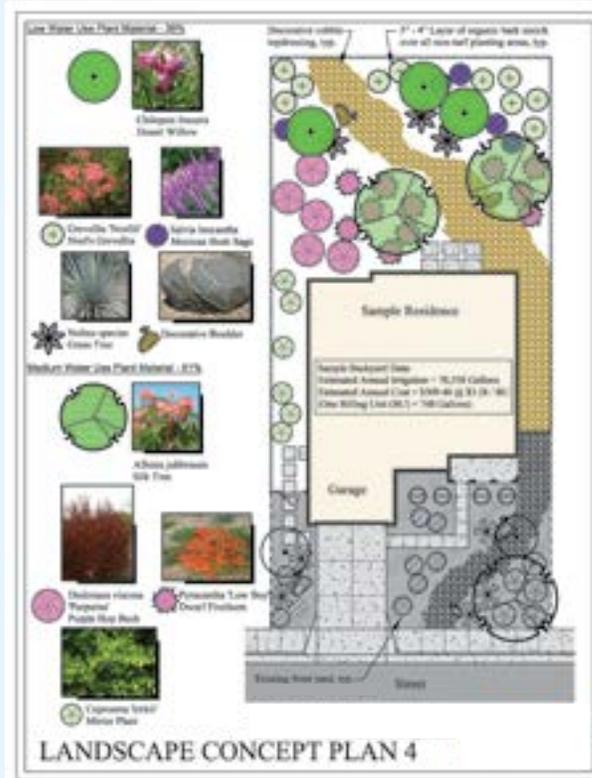


Plant leafy greens and root vegetables, which will be ready-to-eat in the Spring.



Remove dying blooms from flowers to allow new blooms to grow, keeping your garden colorful further into the season.

To learn more about EMWD's conservation programs, please contact us 951.928.3777, extension 3322. You can also visit emwd.org/UseWaterWisely.



NOT SURE HOW TO
LANDSCAPE YOUR YARD?

EMWD OFFERS FREE
LANDSCAPE DESIGN AND
IRRIGATION CONCEPT PLANS!

emwd.org/UseWaterWisely

EMWD Bird Tours Are Back!

Have you heard about EMWD's Bird Tours? Each year during the months of October through April, on the fourth Saturday, EMWD hosts birding tours at its San Jacinto Wetlands. These FREE tours are a fun, family-friendly event where you can see more than 100 species of birds who make EMWD's San Jacinto Wetlands their permanent or migratory home.

Tours are led by experienced birding guides and take place at the Wetlands, located within EMWD's San Jacinto Valley Regional Water Reclamation Facility at 770 N. Sanderson Avenue in San Jacinto. Weather permitting, tours will begin at 8 a.m. and will last about 2 hours.

We encourage guests to arrive no later than 8 a.m., and entrance gates close at 8:05 a.m. Closed-toed walking shoes are required. Guests may bring bottled water, binoculars, and cameras. Guests may also borrow binoculars from EMWD if they do not have their own. This tour is recommended for children six years or older. Children under 18 must be accompanied by an adult.

UPCOMING BIRD TOUR DATES

NOVEMBER 25, 2017

FEBRUARY 24, 2018

DECEMBER 23, 2017

MARCH 24, 2018

JANUARY 27, 2018

APRIL 28, 2018

For more information, please contact EMWD's Education department at 951.928.3777, extension 4405.



EMWD REPORTS

November 2017

2270 Trumble Road
P.O. Box 8300
Perris, CA 92572-8300

emwd.org

Editor: Michelle Adams
Contributor: Kevin Pearson

“EMWD Reports” is designed to keep EMWD customers and the general public informed of matters affecting them. It is published every other month.

CONTACT US

EMWD Main Phone Number:
951.928.3777 or 800.426.3693

Automated Billing System:
Main number, then press 2

Job Hotline: ext. 3300

Conservation Hotline: ext. 3322

Water Quality: ext. 3327

Systems Outages, Trouble Calls:
ext. 6265 or 800.698.0400

Public and Governmental Affairs:
ext. 3430
PublicandGovtAffairs@emwd.org

30902-I-0088

EMWD Expands eBill Features



EMWD continues to expand its eBill system, offering customers a variety of options for reviewing and paying their monthly bill.

EMWD customers can enroll in the newly upgraded eBill system at emwd.org/eBill and take advantage of features such as:

PAPERLESS BILLING

ONLINE PAYMENTS

AUTOPAY

E-NOTIFICATIONS

CONSOLIDATED BILLING AND PAYMENTS FOR MULTIPLE ACCOUNTS

VIEWING BILLING AND PAYMENT HISTORY

AND MORE!

EMWD’s Level Payment Plan (LPP) program is also available and provides customers a way to pay their bill in equal monthly payments. You can sign up for the LPP program by contacting our Customer Service department at 951.928.3777 or online at emwd.org/LPP.

Learn About EMWD Rates and Water Budgets

For detailed Information regarding EMWD Rates and water budgets visit emwd.org/rates.

