

MyAccount Portal How To Fix: Trouble seeing the "continue" button in MyAccount

If you are having trouble seeing the "continue" button in the MyAccount portal, follow these steps to adjust your screen visibility.

Screen Visibility Adjustment:

1. If you are unable to see the "Continue" button on the bill payment page, please click on the screen resolution icon in the top right corner of the screen.



2. If the screen resolution differs from 100%, this button is visible. Click on the button and reduce resolution until "Continue" button is visible. If the screen resolution is at 100% this button is not visible, but you should be able to see "Continue" button on the screen.



After screen resolution lowered to 100%:

Bill View - Google Chrome		- 🗆 X
25 secure8.i-doxs.net/EMWD/Secure/ViewBill.aspx		
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Pay this bill		CUSTOMER NAME: ACCOUNT NUMBER: SERVICE ADDRESS:
If you cannot view the "Continue" button, please reduce your display resolution until	Pay Bil: 951-383 4055 or www.emwd.org/eBill Contact Us: 800-426-3683 / 951-928-3777	SERVICE PERIOD: 01002416 0910144 BILL DATE: 020124 DUE DATE: 02/024 NEXT READ DATE: 00104
visible. Account No	Balance Forward -231.50 Vater Charges 47.35 Sever Charges 40.32	Activity Since Last Bill Period/Claurity Amount J Amount of Last Bill 91.00 Payment Resound-Than Yuu 01.64:24 2.00 Payment Resound-Than Yuu 01.62:24 4.00 Payment Resound-Than Yuu 01.62:24 4.00
Select Payment Accour > *	Meter Information Meter Information Meter No. Previous Read Current Read Current Read 212/08/24 289 298	Paymet Resource - Than Yuu 011151 .100 Paymet Resource - Than Yuu 011151 .200 Paymet Resource - Than Yuu 011151 .400 Paymet Resource - Than Yuu 011151 .200 Paymet Resource - Than Yuu 011151 .200 Paymet Resource - Than Yuu 011151 .200 Paymet Resource - Than Yuu 011151 .000
Select Payment Date	Water Usage History Current Year:	Payment Relocated Than Yuu 0111/34 2.00 Payment Relocated Than Yuu 011726 -0.00 Payment Relocated Than Yuu 011726 -1.00
 Pay ASAP 02/26/2024 Select Other 	Read # Days Billing Units Usage in Gat* Average (PD+ 01-Jan 31-Jan 30 9 6732 224.4 01-Jan 32 13 9724 308.875 30-Nov 30 13 9724 324.133	Paymethatianasis Than Yuu 01/120 -0.0 Paymethatianasis 10/121 -0.0 Paymethatianasis 10/120 -0.0
Pay Amount	* 1 Billing Unit = 748 Gallons + GPD = Gallons per Day	Paymet Researds Than Yuu O 11024 -1.00 Paymet Researds 10124 -1.00 Paymet Researds -1.00 -1.00
O Billed Amount -\$143.50	water Budget/Sewer Block Data Tetal Wate Budget: 21 Based on Household Size: 3 people Landscape Ama: 9,061 sq ft Conservation Factor: 0.50	Paymet Relocation Thank Yuu 0.119324 -1.00 Paymet Relocation Thank Yuu 0.119324 -1.00 Paymet Relocation Thank Yuu 0.119324 -1.00 Balance Forward 40.30 - -
O Minimum Amount\$78.50	Sever Block: 2 70 60 47	Value Territory Precolution Res Amount, Value Territoria 00 Dopyin 0.0000y 16.68 Bacyla additikatilis/Capital Press 30 Dopyin 0.2000y 6.02 Law Value 4.61 Bacyla additikatilis/Capital Press 30 Dopyin 6.02
Other	800 40 30 20 10	Budget Education 5 affault 10 affault
Continue	Actual Budget	Baver Splann Capital Previow 30 Daylel (early 4.22) Total Server Charges 40.32
	^ Usage for Month(s) marked by ^ exceeds Graph	While early-season storms have helped water supply conditions, California is still in a drought and we muit continue to use water efficiently. Remaining within your weater tudget is key to driving up part. Bits with break out must be that you can save water and money.