



Lake Mead, shown above, and Lake Powell on the Colorado River system have fallen to record lows amid an ongoing drought, prompting anticipated cuts to Southern California's imported water supplies

## *Inside this Issue*

### **HERE IS HOW YOU CAN DO YOUR PART IN A DROUGHT**

May is Water Awareness Month, which takes on heightened importance during a drought. Here is what you need to know.

### **EMWD IS HERE FOR YOU ON YOUR SCHEDULE**

EMWD's MyAccount Customer Portal gives you access to your account when its most convenient for you.



**WE WENT FROM THIS...**

# May is Water Awareness Month

As the drought worsens across the western United States and our major reservoirs reach record lows, doing your part has never been more important.



**...TO THIS**

## The Latest on California's Ongoing Drought

In the midst of the driest three-year stretch in recorded history, reservoirs across the west have reached never-before seen lows.

The drought is not just in California. Lake Powell and Lake Mead — both on the Colorado River system — are also in unprecedented shortages.

It is anticipated that water deliveries across the western U.S. will see cuts this summer that have never previously been enacted. Never before has water use efficiency been so important.



## How is This Different From Previous Droughts?

- EMWD relies on two imported water sources: The State Water Project (SWP) and Colorado River Aqueduct (CRA) systems.
- During previous droughts, we were able to rely more heavily on the CRA system to make up for shortages on the SWP system.
- This year, the Colorado River system is also facing historic shortages, marking the first time both systems have reached a crisis point simultaneously.
- Visit [www.emwd.org/water-supply-status](http://www.emwd.org/water-supply-status) for the latest info.



## What Can I Do To Save Water?

EMWD encourages customers to focus on their outdoor irrigation efforts, since that is where more than 60 percent of water is used within our service area.

EMWD's Landscapes for Living program offers a wide range of resources for customers, including turf removal funding of up to \$3 per square foot, and other device rebates and sample landscape plans.

Visit [landscapesforliving.emwd.org](http://landscapesforliving.emwd.org) to learn more.

## What EMWD is Asking of its Customers

- EMWD is asking its customers to Keep It Up!
- Our customers have collectively reduced per-capita water use by more than 40 percent over two decades. EMWD is asking you to keep up the great work and remain within your water budget and to eliminate any water waste. Together, we can get through this drought and do our part to help California's water supplies.
- Please visit [www.emwd.org/stay-waterwise](http://www.emwd.org/stay-waterwise) for the latest updates.

# EMWD REPORTS

May  
2022

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"EMWD Reports" is designed to keep EMWD's customers and the public informed of matters affecting them. It is published every other month.

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IN OBSERVANCE OF

**MEMORIAL**  
*Day*

EMWD OFFICES WILL BE CLOSED  
**MONDAY, MAY 30, 2022**



## EMWD IS HERE FOR YOU WHEN IT FITS YOUR BUSY SCHEDULE

EMWD's offices will be closed on May 30, 2022, in honor of Memorial Day, but you may still access your account 24/7 through our MyAccount Customer Portal.

By visiting [myaccount.emwd.org](http://myaccount.emwd.org) any time, customers can pay their bills, manage their account, start and stop service, and view real-time water usage to help them better understand how to be more efficient.

EMWD is proud to provide customers with self-service options that fit their schedule, any time of day or night.