



EMWD reports...

JULY 2006

Your opinion could win you some green!

EMWD would like to give you a chance to win some green...\$25 worth of green...from your local nursery or home improvement store in our monthly drawing! Several \$25 gift cards have already been awarded to EMWD customers throughout our service area just for filling out our online survey! Log onto www.emwd.org today and complete our online **Customer Satisfaction Survey** located on our home page.



How much water is enough?

Fifteen minutes, four times a week, after the sun goes down

As we head into the dog days of summer, EMWD and other local water agencies are asking customers to roll up their sleeves and make an extra effort to use water wisely.

Our recent, wet winter has augmented water supplies throughout the state. However, reducing water consumption during peak demand periods (the hottest times of the day and especially the hottest days of the year) is critical to ensure adequate local water supplies to get us through this dry season.

Metropolitan Water District's Robert A. Skinner Treatment Plant in Temecula is a primary drinking water treatment source for many of EMWD's customers. The plant currently treats 520 millions gallons per day (mgd). Metropolitan will soon be upgrading the plant through a \$95 million dollar expansion to increase the plant capacity to 630 mgd. Meanwhile, it is necessary for customers to cut back their water usage during peak demand periods as to not exceed the plant's capacity.

What can you do?

This summer, water your turf no more than fifteen minutes, four times a week after the sun goes down.

This should be enough water to keep the turf green if your sprinklers are correctly spaced and functioning properly. Watering between 9 p.m. and 6 a.m. reduces evaporation by the sun and runoff caused by wind blowing the water onto hardscapes, which generally occurs during the day.

Customers who already have water-efficient irrigation systems in place may be able to irrigate less. To customize your watering schedule, log on to www.bewaterwise.com and click on the **Watering Calculator**.

Attention Hemet/San Jacinto area customers!

What you need to know about chloramination

EMWD's new Hemet Water Filtration Plant will begin operating this summer. This plant will help accommodate growth in the San Jacinto valley by treating 10 million gallons of drinking water per day to meet the needs of this rapidly developing community.

As a result of the plant operation, beginning as early as June 24, some customers in the Hemet/San Jacinto area will receive water treated with chloramine (a combination of chlorine and ammonia) rather than free chlorine as in previous years.

The switch from free chlorine to chloramine will occur because groundwater supplies in the area will now be supplemented with surface water from the State Water Project from northern California. The ammonia in chloramine reduces formation of disinfection by-products in treated surface water introduced by organic material (mostly plant decay).

If you have any questions about chloramination, please contact Amy Mora, EMWD Environmental Compliance Analyst at (951) 928-3777, ext. 6337.

Some customers may notice slight differences in the taste and smell of their water, however, the switch to chloramine will be seamless for most residents. The following customers will be affected by chloramination and are advised to do the following:

- **Urologists and individuals who are on dialysis** need to check for ammonia in the water as it could have adverse effects on the dialysis procedure.
- **Fish owners and pet stores** should chemically remove chloramines from water to prevent harming fish.
- **Swimming pool maintenance professionals** should be aware of changes in water quality such as hardness and alkalinity. **Pool owners** should check with a pool maintenance professional to adjust chemical treatment procedures accordingly.



EMWD IN YOUR COMMUNITY

Rewarding workshop for EMWD customers

Landscape Irrigation Rebate Program Workshop

Installing water-wise irrigation has never been so rewarding! Join us Saturday, August 19 at EMWD from 9 a.m. to noon to learn about rebates up to \$185 per household for a controller, rain sensor and high-efficiency sprinkler heads. View product demonstrations and get hands-on training for “do-it-yourself” installations.



For more information visit www.emwd.org or call (951) 928-3777, ext. 4531 or RSVP at ext. 4226. Don't miss your chance to take advantage of this free workshop. Seating is limited, so hurry and sign up today!

By attending the workshop, you'll have a chance to win one of several door prizes including gift cards to local home improvement stores. Refreshments will be provided.



Get acquainted with the natives Native Nights



The Eastern and Western Municipal Water Districts will jointly host “Native Nights,” a special water-wise evening landscape seminar on Thursday, August 17. The session will begin at 6:30 p.m. at Western’s water conservation education center, Landscapes Southern California StyleSM located at 450 Alessandro Blvd., Riverside. Admission is free.

The seminar will introduce attendees to various California native plants that can be used water-efficiently in the landscape. A follow-up, guided tour of Landscapes Southern California StyleSM will provide the public with the opportunity to see more than 40 native varieties and 200 other California FriendlyTM plants growing in a natural setting.

Space is limited for the seminar. To register, please call (951) 789-5061 or email water@wmwd.com



Visit us on the Internet at
www.emwd.org

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EMWD reports... is designed to keep
EMWD's customers and the public
informed of matters affecting them.

Forward your comments to the
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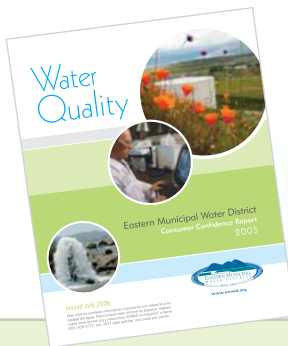
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Call main number, then x6337

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Call main number then x6265
or 1-800-698-0400



Extra, extra!

What is the
Quality
of water
in your area?

Check out your 2005 Consumer Confidence Report and *read all about it.*

This July, every EMWD customer will receive a copy of the *2005 Consumer Confidence Report*.

This annual report contains important information about EMWD's drinking water sources, quality, regulations and programs that protect your health.

The Environmental Protection Agency requires all public water systems to report annually on the quality of the drinking water they serve.

This year's report includes summer conservation tips and a handy water hardness table. The report is organized by area, so you can quickly locate the water quality information that is relative to you.

Let us know what you think...inside each Consumer Confidence Report is a survey card giving you the opportunity to evaluate the report and be entered for a chance to win a \$100 gift card to a local plant nursery or home improvement store.

July is Smart Irrigation Month



For handy tips and resources log on to
www.irrigation.org/smartmonth.htm
or www.emwd.org.