



EMWD reports...

MAY 2007

Special Delivery in July.....

Be sure to watch your mail in early July for EMWD's 2006 Consumer Confidence Report (CCR). This annual report is full of useful and important information about the source(s), quality, and safety of your drinking water, as well as regulations and programs that protect your health.

In response to last year's survey comments, some changes to the report have been made. We hope the information most important to you will be easier to find, read, and understand in this year's CCR.

When you receive your 2006 CCR, please take the time to review it and let us know what you think. Included in the report is a self-addressed, postage-paid survey card that will take just a few minutes to complete. The survey provides us with valuable information used to make improvements to future CCRs based on our customers' needs and opinions.

Department of Water Resources ordered to shut down pumps

Much has been in the news recently about the court ruling ordering a halt to pumping operations from the Sacramento-San Joaquin River Delta into the California Aqueduct. The Alameda County Superior Court in *Watershed Enforcers v. California Department of Water Resources* found, in March, that the Department of Water Resources (DWR) is harming fish, some that are on the endangered species list, through the State Water Project export facilities. The courts ordered DWR to shut down their pumps within 60 days unless it obtains authorization from the Department of Fish and Game.

Eastern Municipal Water District is closely following this situation, and is working with the Metropolitan Water District of Southern California to minimize impacts to our customers as a result of the final court decision. About 25 million state residents, including EMWD customers, receive a significant portion of their water supply from the California Aqueduct.



Current information about the court ruling can be found on DWR's website at www.dwr.water.ca.gov, The Association of California Water Agencies' website at www.acwa.com or any major California newspaper website, including the Press Enterprise at www.pe.com.

Take advantage of our rebate programs, and start saving water and money!

Do you want to be paid for saving water? The table below shows all the rebates EMWD offers. There just might be a rebate that can decrease your water use (and thus, your water bill) and put some cold, hard cash back in your pocket where it belongs.

Be sure to pay attention to the requirements of each rebate. If you feel you may qualify, obtain an application by calling 951-928-3777, ext. 4517 (available 24/7), e-mail: conservation@emwd.org or log on to: www.emwd.org/conservation



Rebate Program	Rebate Amount	Details
High Efficiency Toilets (HETs)	Up to \$500*	Replace a standard 3.5 gallon-per-flush or larger toilet with a new HET (1.28 gallon-per-flush or less) or Dual Flush Toilet.
High Efficiency Clothes Washers (HECWs)	\$285*	Receive a rebate of \$285 on your purchase of a qualifying HECW with a water factor of 6.0 or less (please log onto www.emwd.org for a qualifying list).
High Efficiency Toilet (HET) Upgrade Program for New Construction	\$30*	Install a 1.28 gallon-per-flush (or less) toilet in new construction, or replace a 1.6 gallon-per-flush toilet with an HET or Dual Flush Toilet.
Ultra Low Flush Toilets (ULFTs)	\$60*	Receive up to \$60 when you replace a 3.5 gallon-per-flush or larger toilet with a ULFT.
Smart Controllers	\$145 plus \$6.50 per station over 12 stations*	The latest innovation in irrigation is the Smart Controller, a device that provides your plants the right amount of water for the time of year, climate, and weather.

*All devices must have been purchased after July 1, 2006. Toilets and clothes washers must be on a qualified list to be eligible (please see our Web site). Rebates cannot exceed the actual cost of the device.



Watering your landscape
in the summertime...

How Much Water is Enough?



With the dog days of summer quickly approaching, EMWD is encouraging customers to water outdoors using a very easy-to-remember rule of thumb – 15 minutes, four times per week, after the sun goes down. (Approximate – adjust as needed for your site.)

Up to 60 percent of the water used in a typical home in EMWD's service area is used outside and, ironically, most home landscapes are over watered by up to 50 percent.

Using the "How Much Water is Enough?" rule is an easy and effective way to save money, use less water and protect your landscaping.

So remember - when it comes to watering outdoors this summer:

**15 minutes ~ 4 times a week
After the sun goes down.**



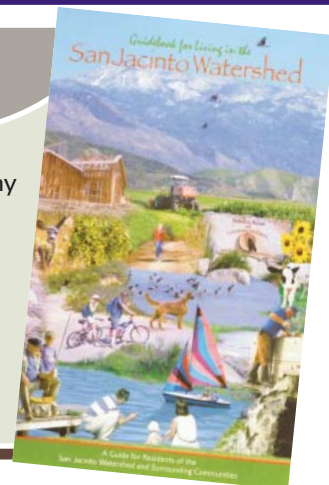
Guidebook for living in the San Jacinto Watershed

Find out how you can help improve your environment while enjoying the many resources of the San Jacinto Watershed. Send for your free guide today!

Send: Your Name
Address
City, State and zip

To: The San Jacinto River Watershed Council
PO Box 1378
San Jacinto CA 92581-1378

Please specify if you want the English or Spanish version.



Visit us on the Internet at
www.emwd.org

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EMWD reports... is designed to keep
EMWD's customers and the public
informed of matters affecting them.

Forward your comments and
suggestions to EMWD Community
Involvement Department at the
address above or via e-mail at
CommunityInvolvementGroup
@emwd.org

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EMWD Main Numbers

Toll free number within
Southern California
800-426-3693

Main Number
951-928-3777

Automated Billing Information

Call main number: 951-928-3777
then press 2

Job Hotline

Call main number, then ext. 2185

Community Involvement, Education

Call main number, then ext. 4226

Water Quality

Call main number, then ext. 6337

Systems Outages, Trouble Calls

Call main number then ext. 6265
or 1-800-698-0400

Your Opinion could win you some green!

EMWD would like to give you a chance to win some green...\$25 worth of green... from your local nursery or home improvement store in our monthly drawing! Several \$25 gift cards have already been awarded to EMWD customers throughout our service area just for filling out our online survey! Log onto www.emwd.org today and complete our online Customer Satisfaction Survey located on our home page.

EMWD Receives Excellence in Financial Reporting Award

EMWD was recently awarded the Certificate of Achievement for Excellence in Financial Reporting for our Comprehensive Annual Financial Report (CAFR). Given by the Government Finance Officers Association of the U.S. and Canada (GFOA), this achievement is the highest form of recognition in the area of governmental accounting and financial reporting.

The impartial judges found that EMWD's CAFR "demonstrated a constructive spirit of full disclosure to clearly communicate its financial story and motivate potential users and users groups to read the CAFR."

To view a copy of the award-winning report, go to www.emwd.org and on the right side of the home page find "2005-2006 Financial Report" and click on "See the report..." and then click on "Complete Report."

