



# EMWD reports...

MAY 2006

It's easy  
to participate!

To reserve a **FREE** high-efficiency toilet or for more information, EMWD residential customers **MUST** call (800) 485-2321.

Eligible customers will be given the distribution and recycling event location and a reservation number.

Offer limited to three toilets per household for the first 1,000 qualified applicants.

Back by popular demand...

## Free Toilet Distribution and Recycling Event

EMWD is planning another **FREE** toilet distribution and recycling event for residential customers only. If you currently have a toilet installed in your home that uses 3.5 or more gallons per flush, don't miss this opportunity to

**SAVE WATER & MONEY!**

PICK UP YOUR  
high-efficiency toilet  
**June 10**

return and recycle your old fixture  
**Saturday, June 24**



High-efficiency toilets use up to 20,000 fewer gallons annually (with better functionality) than non-conserving toilets, which can use up to 7 gallons per flush. By replacing your toilets, you can save approximately \$75 on your water bill per year.

On June 10, residential customers are encouraged to pick up their **FREE** high-efficiency toilet at a designated location, then return and recycle their old fixture on Saturday, June 24. **Reservations are required (800) 485-2321.**

The toilet exchange program is part of EMWD's ongoing effort to promote efficient use of water through appropriate rebate and exchange programs.

## Use Your Plastic- Introducing Direct Payment by credit card

EMWD customers can now pay by credit card with the **Direct Payment Program.**

**What is Direct Payment?** The Direct Payment Program allows you to receive a paper water bill and have your payment automatically deducted from your designated checking, savings or credit card account by the due date on your bill.

Direct Payment is a safe, convenient and confidential method of automatic bill payment. Sign up online today for Direct Pay at **www.emwd.org** or call the Customer Service department at (951) 928-3777, ext. 3270 to request an enrollment form. **Direct Payment by credit card is only available through online enrollment.**

Direct Payment is a safe, convenient and confidential method of automatic bill payment.

(800) 485-2321

[www.emwd.org/  
conservation/toilet\\_  
giveaway.html](http://www.emwd.org/conservation/toilet_giveaway.html)



## Landscape Irrigation Rebate Program Workshop

Join us Saturday, August 19 at EMWD from 9 a.m. to noon to learn about rebates up to \$185 per household for a controller, rain sensor and high-efficiency sprinkler heads. View product demonstrations and get hands-on training for "do-it-yourself" installations.

For more information visit [www.emwd.org](http://www.emwd.org) or call (951) 928-3777, ext. 4531.

To RSVP, call 951-928-3777 x4226, seating is limited!

Coming soon  
to a mailbox  
near you...



Expect to see EMWD's annual Consumer Confidence Report in your mailbox in July.

This report contains important information about EMWD's drinking water sources, quality, regulations and programs that protect your health. Be an informed customer by taking a few minutes to read this valuable report.

# Conservation low-down

Summer is coming...time for barbeques, vacations, ice cream cones and long, lazy days.

But along with the fun comes blazing, hot weather that results in water demand reaching peak levels. With the hot summer months fast approaching, it is important to practice daily water-wise habits to keep those peak demand days in check and water supplies adequate.

## So what can you do?

Here's the low-down...most water consumption for the average household occurs outdoors. Here are some tips to minimize water use "alfresco:"

- Sweep driveways and other hard surfaces instead of hosing them down.
- Turn off decorative fountains unless they are equipped with a recycling system.
- Irrigate landscaping between 9 p.m. and 6 a.m. Adjust sprinkler timers appropriately. Visit [www.bewaterwise.com](http://www.bewaterwise.com) for detailed irrigation tips.
- Install pool and spa covers to minimize water loss due to evaporation.
- Use a bucket or a hose with an automatic shutoff valve when washing vehicles.

## The conservation 411

EMWD has a wealth of water conservation information online at [www.emwd.org/conservation](http://www.emwd.org/conservation) or you can call (951) 928-3777, ext. 4226 to request a *Conservation Resource Guide* that is loaded with resources to help you use water wisely.

**Got rebates? You bet!** One of the best ways to conserve water and save money is to install water-saving fixtures and devices. EMWD offers rebates for homes and businesses! Check out our rebates for Ultra-Low-Flush toilets – up to \$75, High-Efficiency toilets – up to \$180, High-Efficiency clothes washers – up to \$110, and weather-based irrigation controllers – up to \$80. Log on to [www.emwd.org](http://www.emwd.org) or call (951) 928-3777, ext. 4226 for more information.

# EMWD IN YOUR COMMUNITY

EMWD believes in actively participating in the life of the community it serves. Here are some of the ways that EMWD has been out and about in your community lately:

## EarthCapades

Nearly 30,000 grade school students in EMWD's service area have enjoyed the "EarthCapades" theatre program this school year. This exciting assembly program blends comedy, music, juggling, storytelling and theatrics to teach children that saving the planet can be fun!

## America's Walk for Diabetes

EMWD employees raised funds and participated in the 5k America's Walk for Diabetes in downtown Riverside

on April 29. Contributions help the American Diabetes Association support local and national diabetes research and provide vital services for people affected by the disease.

## Central County United Way

EMWD employees were honored for their generous, voluntary contributions to the Central County United Way at a banquet held on April 28 in Hemet. EMWD is one of the largest corporate donors with contributions of nearly \$10,000 during the 2005 campaign.

The Central County United Way serves the local community by providing health and human services to people in need.

## Solar Cup

The grand finale of a six-month program for high school students will occur in May at Lake Skinner. Teams build, equip and race solar-powered boats. They also learn about conserving natural resources, electrical and mechanical engineering, problem solving and more. Sponsored by The Metropolitan Water District of Southern California.



Jasmine Houston  
4th grade

Briar Clear  
3rd grade

## "Water is Life" POSTER CONTEST

Nearly 6,000 students from 50 schools participated in the "Water is Life" poster contest this year. Students artistically displayed their water knowledge by drawing, coloring, painting and even gluing spices

to poster paper. Posters were judged on theme expression, originality, creativity, neatness and artistic execution. The 13 winning posters can be admired online at [www.emwd.org/learning](http://www.emwd.org/learning).

### UPCOMING EVENTS

#### May 19-21

#### Solar Cup (solar boat races)

Lake Skinner

FREE admission.

For more information contact Malea Orloff at (951) 928-3777, ext. 4405.

#### June 3

#### Community Water Conservation Festival

Home Depot - Murrieta, 9 a.m. - 3 p.m.

A FREE event designed to teach residents how to create and maintain a beautiful, water efficient landscape and implement water-wise techniques on a daily basis. Includes live demonstrations and activities for kids.

#### JUNE 10

#### Free Toilet Distribution and Recycling Event

On June 10, residential customers are encouraged to pick up their FREE high-efficiency toilet at a designated location, then return and recycle their old fixture on Saturday, June 24. Reservations must be made by calling (800) 485-2321.

#### AUGUST 19

#### FREE Residential Landscape Irrigation Rebate Program workshop

EMWD Board Room - 2270 Trumble Road, Perris from 9 a.m. to noon

Customers can learn about rebates up to \$185 per household for a controller, rain sensor and high-efficiency sprinkler heads. View product demonstrations and get hands-on training for "do-it-yourself" installations.

To RSVP, call (951) 928-3777, ext. 4531. Seating is limited.

Visit us on the Internet at  
[www.emwd.org](http://www.emwd.org)

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**EMWD reports...** is designed to keep  
**EMWD's** customers and the public  
informed of matters affecting them.

Forward your comments to the  
EMWD Community Involvement  
Department at the mailing  
address above.

### EMWD Board of Directors

Division 1: Rodger D. Siems

Division 2: Joseph J. Kuebler  
(New Director)

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PRESIDENT AND DIRECTOR OF  
METROPOLITAN WATER DISTRICT

Division 4: Ronald W. Sullivan

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VICE PRESIDENT

**EMWD main number within  
Southern California**

**(800) 426-3693 (Toll Free)**

**Elsewhere**  
**(951) 928-3777**

**Automated Billing Information**  
Call main number, then press 8

**Job Inquiries**  
Call main number, then press 3

**Community Involvement, Education**  
Call main number, then x 4226

**Water Quality**  
Call main number, then x 6337

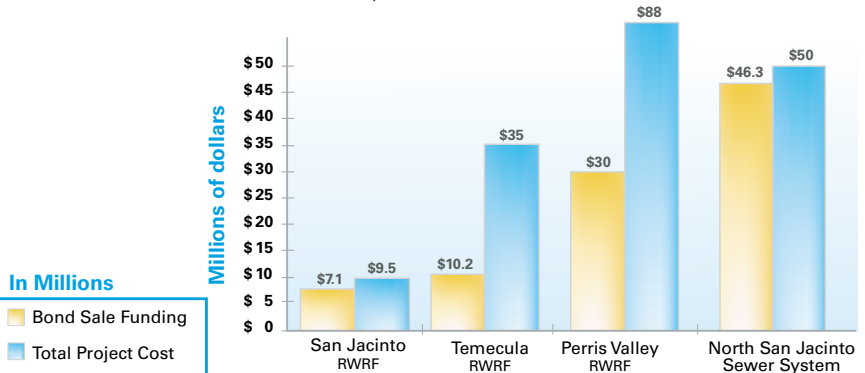
**Systems Outages, Trouble Calls**  
Call main number then x 6265  
or 1-800-698-0400

## Accommodating Growth

Bond revenue helps fund infrastructure projects

EMWD recently concluded the sale of approximately \$160 million in revenue bonds. Of this, \$150 million is earmarked for some of its major capital improvement projects which have been driven by the recent rapid growth in its 555 square mile service area.

Some of the 2006 projects that the bond sale will help fund are: the tertiary (higher-level wastewater treatment) conversion at the San Jacinto Regional Water Reclamation Facility (RWRF), capacity increase of the Temecula Valley and Perris RWRF, construction of a 24,210 lineal foot pipeline for the North San Jacinto Sewer System, and construction of a pre-treatment facility to remove iron from the brackish (salty) water that feeds into EMWD's desalination plants.



# Win SOME Green

EMWD would like to give you a chance to  
win some green... \$25 worth of green...

from your local nursery or home improvement store in our monthly drawing! Several \$25 gift cards have already been awarded to EMWD customers throughout our service area just for filling out our online survey! Log onto [www.emwd.org](http://www.emwd.org) today and complete our **online Customer Satisfaction Survey** located on our home page.