



EMWD reports...

MARCH 2007

Reservations needed for **April 28** free toilet distribution event

EMWD is accepting reservations for another **FREE** toilet distribution event. All residential customers who currently have toilets installed in their homes that use 3.5 gallons or more per flush have the opportunity to **SAVE WATER & MONEY!**

High-efficiency toilets use 1.28 gallons per flush or less—**that's 20,000 fewer gallons annually** than water guzzling toilets.

On Saturday, April 28, EMWD's residential customers, who have a reservation number, can pick up their free, high-efficiency toilets; they are to recycle their old ones on Saturday, May 12.



IT'S EASY TO PARTICIPATE!

Call (800) 485-2321 for more information and to reserve a **FREE** high-efficiency toilet. Qualified customers will be given a reservation number and the location of the distribution and recycling events. This offer is limited to three toilets per household while supplies last.

Students flex their power... their solar power



Students from high schools across the Southland are preparing for Solar Cup 2007 – a program in which teams build boats they make from a kit and, using monies donated by their local water agencies, ready their boats for racing by installing solar-collection panels, batteries, motors and steering systems.

The only event of its kind in California, Solar Cup is sponsored by the Metropolitan Water District of Southern California (MWD) and its member agencies. "Solar Cup," according to MWD General Manager Jeff Kightlinger, "has become one of Metropolitan's most successful education and outreach programs, teaching high school students hands-on, real-life lessons in electrical and mechanical engineering, teamwork and problem-solving, natural-resources stewardship and water issues."

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5th Annual Community Water Conservation Festival

Date: May 5, 2007 **Time:** 10:00 am - 3:00 pm

Place: The Center For Water Education
2325 Searl Parkway ~ Hemet, CA 92543

Free: Activities for the kids and water wise demonstrations throughout the day

For more information call: 951-296-6948 or visit www.wmwd.com/waterfest.htm

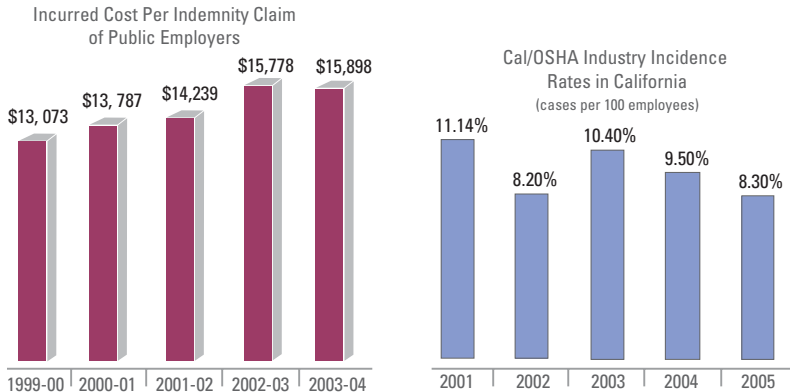
EMWD's Cal/STAR still shining brightly

Cal/OSHA, the California Occupational Safety and Health Administration, recently recertified EMWD's "STAR" status in the California Voluntary Protection Program (Cal/VPP). The Cal/VPP was created to recognize companies that show excellence in occupational safety and health and whose safety standards go beyond Cal/OSHA requirements. To achieve "STAR" status, EMWD must have an exemplary and successful safety and health management system in-place and must maintain an injury and illness rate below the state average.

In 1999, EMWD became the first public agency in California to earn the Cal/STAR designation. Since then, EMWD has come to value one benefit of Cal/STAR program above the others. As EMWD General Manager Tony Pack explains, "Let's not forget that we are not just talking about reducing overall numbers like lost time and number of injuries, but the very real pain and possibly even death of one of our employees. That's what the Cal/STAR designation is really about."

Achieving and maintaining the Cal/STAR designation requires effort from everyone in the organization. As noted by Doug Hefley, EMWD Safety Officer, "We promote a culture in which knowledgeable employees and management work together to systematically identify and control workplace hazards."

EMWD's customers also benefit from the Cal/STAR program, according to Mr. Hefley, "One of the many benefits of the Cal/STAR program is the substantial savings in workers' compensation costs, which in turn, represents a great savings to the District's customers."



According to tables published by the Department of Labor Statistic and Research (above), each workers' compensation indemnity claim can cost an employer as much as \$15,858. EMWD's incident rate is 1.78%, which is significantly lower than the industry rate of 8.30%.

Solar Cup

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Team sign-ups began in December, followed by a rigorous schedule of meeting deadlines, preparing detailed design reports, and attending boat-building events and technical workshops. Their hard work is rewarded during Solar Cup—three days of fun, competition, and racing excitement.

Held at Lake Skinner near Temecula, Solar Cup 2007 is open to the public and begins Friday, May 18, with opening ceremonies and qualifying rounds. On Saturday, May 19, using battery power, teams run sprint races on a 200-meter course. Sunday, the final day of Solar Cup 2007, begins with 90-minute endurance races and concludes with an awards ceremony.



Preparing for qualifying rounds
Solar Cup 2006

EMWD is proud to sponsor the following teams:

- ◆ Canyon Springs High School, Moreno Valley
- ◆ Nuview Bridge Early College High School, Nuevo
- ◆ Paloma Valley High School, Menifee
- ◆ Rancho Verde High School, Moreno Valley
- ◆ San Jacinto High School, San Jacinto

EMWD and Rancho California Water District are proud to co-sponsor the following teams:

- ◆ Chaparral High School, Temecula
- ◆ Great Oak High School, Temecula
- ◆ Murrieta Valley High School, Murrieta

**Solar Cup
2007
BEGINS
Friday
March 18**

For more information
log on to
www.emwd.org

Ordinance saves water and money



The ordinance will help eliminate water waste as pictured above.

EMWD is a proud supporter of a new landscaping ordinance that was recently adopted by Riverside County Supervisors.

Ordinance No. 859, the "Water Efficient Landscape Requirements Ordinance," was spearheaded by Marion Ashley, Fifth District Supervisor, and Randy Record, EMWD Board member, Metropolitan Water District Director, and Chair of the Riverside County Water Task Force.

Representatives of the building industry, green industry, environmental community, water agencies and other stakeholders were instrumental in developing the ordinance. "As one of the agencies that assisted in putting together the ordinance, EMWD is pleased this will provide an opportunity for builders, homeowners and their water districts to work together to save water in new developments where over fifty percent of the water is used in the landscaping— an opportunity to *get it right the first time*," EMWD Conservation Analyst Deb Whitney said.

A main objective of the ordinance is to promote better water-use management and conservation through water-efficient design, installation and maintenance practices.

Ordinance No. 859 demands a crucial element to achieving the most efficient use of water possible—collaboration between planning departments and water districts throughout Riverside County. Additionally it significantly enhances a County building requirement already in-place—all newly constructed, county-owned facilities must be built *California Friendly*[®].

As Randy Record explains, "Everyday we see examples of water waste in public landscapes. Until we eliminate this problem, the public will not accept the idea that water is a scarce and valuable commodity."

EMWD will continue to support efforts like Ordinance No. 859 and will continue taking proactive steps to conserve water. For information on rebate and water conservation programs, log on to www.emwd.org/conservation or call 951-928-3777, ext 4226.

Visit us on the Internet at
www.emwd.org

Published every other month by the
Community Involvement Department of
Eastern Municipal Water District
2270 Trumble Rd.,
P.O. Box 8300
Perris, CA 92572-8300

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EMWD reports... is designed to keep
EMWD's customers and the public
informed of matters affecting them.

Forward your comments and
suggestions to EMWD Community
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address above or via e-mail at
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@emwd.org

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EMWD Main Numbers

Toll free number within
Southern California
800-426-3693

Main Number
951-928-3777

Automated Billing Information

Call main number: 951-928-3777
then press 8

Job Inquiries

Call main number, then press 3

Community Involvement, Education

Call main number, then ext. 4226

Water Quality

Call main number, then ext. 6337

Systems Outages, Trouble Calls

Call main number then ext. 6265
or 1-800-698-0400



SCAM ALERT!

Recently, a few of our residential customers have reported a possible telephone scam in which they receive a phone call, usually in the evening, from someone claiming to be a water district representative. The caller states that unless the customer makes an immediate payment, using a credit or debit card, their water will be turned off.

Remember:

- EMWD does not call customers after normal business hours, which are Monday – Friday 8:00 am to 5:00 pm.
- It is better to be safe than sorry – always verify a caller's identity. Simply ask for their name, company name, and a call back number. Hang up and find the company's phone number using a phonebook, the internet or dialing 411 and call to verify the information you were given.
- NEVER use a phone number the caller gives you to verify information.
- Verifying a caller's information can help keep you from being a victim of this type of scam.

¡ALARMA!

Recientemente, algunos de nuestros clientes residenciales han relatado una timo telefónica posible en la cual ellos reciben una llamada telefónica, por lo general por la tarde, de alguien reclamando para ser un representante de distrito de agua. El llamador declara que a menos que el cliente haga un pago inmediato, usando un crédito o tarjeta de débito, su agua será apagada.

Recuerde

- El EMWD no llama clientes después de horas de oficina que son lunes – viernes 8 am hasta las 5 pm.
- Es mejor ser seguro que lamentable – siempre verifican la identidad de un llamador. Simplemente pida su nombre, nombre de la compañía, y un número de llamar detras. Cuelgue, encuentre el número de teléfono de la compañía (use una guía telefónica, el Internet o marque 411) y verifique la información que le dieron.
- NUNCA use un número de teléfono que el llamador le da para verificar la información.
- Verificado la información de el llamador puede ayudar a guardar se de ser una víctima de esta clase de la timo.