



REPORTS...

Get paid to be more efficient

Who doesn't want to stretch a dollar?

If you're willing to improve your home by installing a new toilet or a new clothes washing machine, EMWD will help you.

Eastern still has money available in its rebate fund for customers who buy either of those items and meet a few other simple requirements.

Applicants must sign up for the rebate program before purchasing the fixtures or appliances, and must purchase brands and models that are on our approved list.

The district has been offering rebates of up to \$75 each for the past several years for customers who replace older residential toilets with the newer, 1.6-gallon-per-flush models. Rebates can't exceed the actual amount paid for the toilets. A customer can receive up to three rebates per household if that many old-style toilets are replaced.

Rebates are not offered to replace existing 1.6-gallon units.

Whats in it for you? A new toilet can save customers \$30 a year or more.

EMWD also offers rebates of \$110 to customers who purchase the newer technology "High Efficiency Clothes Washers." While these new machines are somewhat more expensive to buy than conventional washing machines, they use dramatically less water, detergent and energy. Many also hold larger loads.

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MARCH 2003

Visit us on the
Internet at
www.emwd.org

Clothes washers are often the second largest water-users within homes, so they're a great place to save both water and money. High-efficiency washers can save 15 gallons or more per load.

EMWD REBATES:

- Up to \$75 for Ultra-Low-Flush Toilet
- \$110 for High Efficiency Clothes Washer



Paying bills—the ABCs

To make paying your EMWD bills as easy as possible, we offer the following:

- Checks (by mail, in-person at headquarters or at one of 14 offsite payment centers),
- Cash or money order (Please do not send cash in the mail),
- Credit cards (MasterCard or Visa either at EMWD front desk or by phone),
- Debit cards (MasterCard or Visa),
- Payment centers (Hours vary)

EMWD BILL PAYMENT CENTERS

HEMET

Mail Depot Plus	3337 W. Florida Ave.	925-8384
Mail Plus More	475 W. Stetson Ave.	766-1910
Mail Stop & Shop	41827 E. Florida Ave.	929-4480
Sail Drugs	156 Harvard St.	658-7247

SAN JACINTO

Lopez Market	105 E. Main St.	654-9102
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MURRIETA

Inland Mobile Communications	25320 Madison Ave., Suite A.	600-7693
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TEMECULA

Mail Mart	27315 Jefferson Ave., Suite J.	296-0485
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SUN CITY

Hussars	28065 Bradley Rd.	679-3303
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MORENO VALLEY

Postal Express	24461 Sunnymead Blvd.	242-3707
VIP	11875 Pigeon Pass Rd.	485-2233
Postal & Pager Etc.	15928 Perris Blvd.	485-2679

PERRIS

Creative Printing	428 S. "D" St.	657-1370
Meadowbrook Market	27215 W. Highway 74	943-3186
Lake Perris Market	85 E. Ramona Expressway	940-4000

EMWD MAIN OFFICE.....2270 Trumble Rd.928-3777

Some customers last month received notification of a new proposal to collect payments on checks that are returned for insufficient funds. Although that plan will not be implemented, we continue to investigate alternatives that protect customers privacy while strengthening EMWD's ability to recover outstanding debts.

Whose fees are these?

Some of you in the cities of San Jacinto, Hemet and Perris may notice charges on your Eastern Municipal Water District bill for trash services.

EMWD likes to partner with cities in its service area and provides this service to assist them in being efficient and to help their residents save money. In Moreno Valley, EMWD collects the utility tax for the city. Separate mailings by the cities would require more staff time, paper, envelopes and, of course, postage.

The fees charged for trash services are set by the cities. EMWD bills for the cities, at no charge to them, and then rebates all the collected money back to them.

When you look at your water bill total, be sure to check all charges. If you have a question about water or sewer service, call us at (909) 928-3777. If the fees involve your city, call them.



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Combine the operating savings with a \$110 rebate, and a new washing machine could fit into even a modest budget, as well as doing a better job of cleaning clothes.

Both rebates will continue to be available to EMWD residential customers while funds last. This is a joint program of EMWD and its major water supplier, Metropolitan Water District of Southern California.

To learn more about the rebate programs and to get a list of makes and models of washers that qualify for the rebate, call our Conservation departments 24-hour rebate line at (909) 928-3777, ext. 4517.

BUSINESSES CAN BENEFIT FROM REBATES TOO

If you own or operate a restaurant, motel, laundromat, apartment complex, supermarket or other commercial enterprise, you might benefit, too. The same holds true for schools and other institutions or organizations.

Owners of laundromats and apartment complexes might qualify for rebates in a special program involving high-efficiency commercial clothes washers, as well as 1.6 gallon toilets or even waterless urinals.

Restaurants and other commercial food preparation operations might be interested in high-efficiency, self-closing, pre-rinse spray valves for dishes.

Health-care facilities and other business might be able to incorporate cooling tower conductivity controllers.

There's more than one way to save water. So, if you're a business owner, just call 1-877-728-2282. It might just put an extra buck or two into your pocket and help us make sure there's enough water for you, your customers and your neighbors.

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March 2003

EMWD reports...

Published every other month by
Eastern Municipal Water District
2270 Trumble Rd., P.O. Box 8300,
Perris, CA 92572-8300

EMWD reports...is designed to keep
EMWD's customers and the public
informed of matters affecting them.

Forward your comments to the EMWD
Community Involvement Department at
the mailing address above.

EMWD BOARD OF DIRECTORS

- Division 1: Rodger D. Siems
- Division 2: Richard R. Hall,
President
- Division 3: Randy A. Record, Vice
President and Director
of the Metropolitan
Water District
- Division 4: Ronald W. Sullivan
- Division 5: David J. Slawson

**EMWD Main Number
(909) 928-3777**

Billing Inquiries in Perris and Sun City
call main number

**Elsewhere (toll free)
1-800-426-3693**

Automated Billing Information

Call main number, then press 8

Job Inquiries

Call main number, follow
recorded instructions

Conservation Information

Call main number, then press 3

**Community Involvement,
Education**

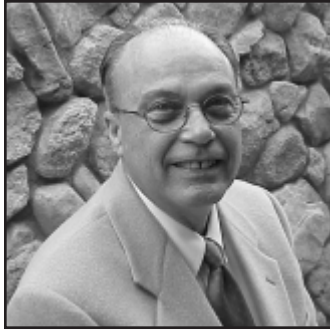
Call main number, then ext. 4226

Water Quality

Call main number, then ext. 6337

System Outages, Trouble Calls

Call main number, then ext. 6265
OR 1-800-698-0400



**Ronald Sullivan
appointed Director,
Division 4**

To complete the term of Marion V. Ashley, who was elected to the Riverside County Board of Supervisors, the EMWD board in January appointed Ronald W. Sullivan to represent customers in EMWD's Division 4.

That area includes Perris, Mead Valley, Good Hope, Sun City, Quail Valley, Menifee, Romoland and the eastern portion of the city of Canyon Lake. Approximately 100,000 people live in the area.

The appointment was made after the EMWD board interviewed qualified candidates who were interested in completing the remaining two years of the former director's four-year term.

Mr. Sullivan is a long-time resident of the area with more than 30 years experience in real estate planning, design, development and construction. He is also a former staff member of an elected state representative, and has chaired many county and city commissions.

At EMWD, five directors represent divisions having comparably sized populations from Moreno Valley to Temecula, and from the San Jacinto Valley to Good Hope and Mead Valley.

The present board members are listed on this page.