



EMWD's Mountain Avenue West Groundwater Replenishment Basins in San Jacinto

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The San Jacinto-based replenishment ponds will aid in drought preparedness

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Avoid placing fats, oils, and grease (FOG) down the drain to keep your sewer system healthy

EMWD CELEBRATES ADDITIONAL RELIABILITY WITH COMPLETION OF WATER BANKING SITE

EMWD has completed work on a key facility that will help our region further prepare for future droughts!

EMWD's Mountain Avenue West Groundwater Replenishment Facility, located in San Jacinto, was finished in October, 2021. It received grant funding as part of the regional Santa Ana River Conservation and Conjunctive Use Program (SARCCUP), which is a first-of-its-kind regional groundwater banking program.



During years of wet or normal rainfall, EMWD will import water from the State Water Project into the Mountain Avenue West basins. That water will enter into the local aquifer, where it will be available for use during years of drought.

This local water supply source will provide for tens of thousands of homes annually during dry periods, helping to ensure our customers a more reliable water supply future.

NEW MYACCOUNT FEATURES NOW AVAILABLE

Have you checked out the exciting new features available on EMWD's MyAccount customer portal?

Last month, EMWD debuted new customer-focused tools on the portal, which provides more resources to better manage your water use.

You can now sign-up for level-payment plans, transfer service from one property to another, and calculate water budgets. You can also sign-up for text or email alerts about billing, continuous usage warnings, water budget thresholds, and more. New analytics will help you compare historical water usage and better understand your water consumption in an effort to help save water and money.

Be sure to check out www.myaccount.emwd.org to experience all the upgrades for yourself.



SHUTOFF MORATORIUM ENDS DEC. 31

EMWD wants to remind customers that the statewide water service shutoff moratorium, which has been in place since the beginning of the COVID-19 pandemic, is scheduled to end on December 31, 2021.

While the statewide order suspended shutoffs, it does not forgive outstanding balances. Customers may visit www.emwd.org/billing-and-account-management for more information and payment assistance resources.

EMWD REPORTS

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"EMWD Reports" is designed to keep EMWD's customers and the public informed of matters affecting them. It is published every other month.



EMWD ENCOURAGES BEING SEWER SMART DURING HOLIDAYS

With families gathering for large meals this holiday season, EMWD wants you to responsibly dispose of fats, oils, and grease (FOG).

When FOG is poured down the drain, they begin to harden as they cool and can cause costly blockages in customers' homes and in EMWD's sewer collection system.

This holiday season, be sure to dispose of fats, oils, and grease into coffee cans, mason jars, or similar containers, and place them in waste bins.

For more information on how to be Sewer Smart this holiday season, please visit www.emwd.org/sewersmart.

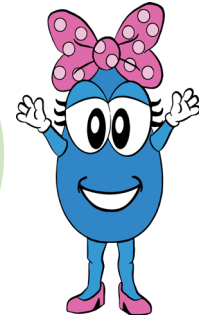
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ASK EMWD!

Have a question about your water or wastewater services?



Submit your questions on:

www.emwd.org/ask-emwd

for a chance to have it featured in our monthly eConnect newsletter!