

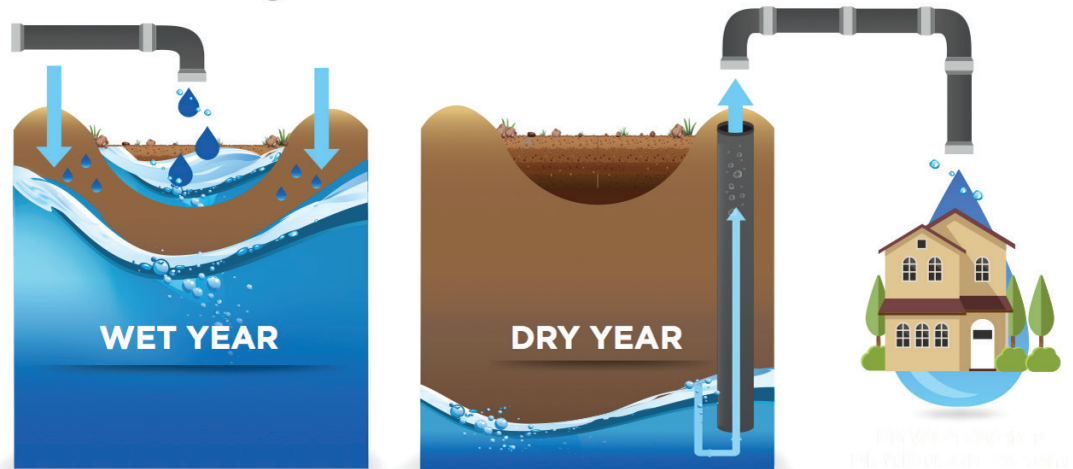
# EMWD: Banking For Your Future

EMWD is committed toward preparing for your water supply future.

This fall, EMWD is breaking ground on its new Water Banking facility to help increase our local groundwater supplies so that our customers have a safe and reliable water supply during future drought years.

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## Water Banking



In dry years, banked water from wet years would be used to meet water demands.

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EMWD

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## WATER BANKING (CONT.)

The Mountain Avenue West Groundwater Replenishment Facility, located in San Jacinto, will allow EMWD to import water from Northern California when it is available during years with lots of rain and snowfall. That water will be placed in large ponds, where it will seep into our groundwater basin, and be available for use during drought years.

The facility will help EMWD store enough water for more than 15,000 families each year.

In the future, the site will also be used for EMWD's Purified Water Replenishment initiative, which will use advanced treated recycled water to further help refill our local aquifer before it is pumped out, treated, and used as a safe and reliable drinking water supply. For more information, please visit [www.emwd.org/gwr-plus](http://www.emwd.org/gwr-plus).



# Don't 'Fall' Into Bad Habits With Your Irrigation

Now that cooler weather is arriving for the fall months, now is a great time to be sure to check your irrigation system.

Shorter days and more moisture in the air means your plants need significantly less water to thrive. Reducing your watering schedule is a great way to help save water and money as well as remain within your water budget.

EMWD offers programs to take the guess-work out of changing your watering times. An irrigation 'Smart Controller' will update watering times based on daily weather patterns. You can receive a rebate of up to \$145 for purchasing and installing an approved new weather-based irrigation controller at [www.socalwatersmart.com](http://www.socalwatersmart.com)

To learn more about other EMWD programs available to you, please contact our Conservation



## UPCOMING HOLIDAY CLOSURES

2019 EASTERN MUNICIPAL WATER DISTRICT

Veterans Day November 11

Thanksgiving Holidays November 28-29

Christmas Holiday December 25

2020

New Years Day January 1

Martin Luther King Jr. Day January 20

EMWD reminds customers to be aware of false claims, deceptive sales pitches and other scare tactics used by some water treatment companies to sell expensive and unnecessary water treatment systems. If you have questions about your water quality, please call 951-928-3777, ext. 3327.

## EMWD REPORTS

November 2019

2270 Trumble Road  
P.O. Box 8300  
Perris, CA 92572-8300  
www.emwd.org

"EMWD Reports" is designed to keep EMWD's customers and the public informed of matters affecting them. It is published every other month.

**EMWD Main Phone Number:**  
951.928.3777

**EMWD Customer Service:**  
800.426.3693

**Job Hotline:** ext. 3300

**Conservation Hotline:** ext. 3322

**Water Quality:** ext. 3327

**Systems Outages, Trouble Calls:**  
ext. 6265 or 800.698.0400

**Public and Governmental Affairs:**  
ext. 3430  
PublicandGovtAffairs@emwd.org

30902-I-0109

# EMWD to Debut New Customer Portal

EMWD customers will soon be able to better monitor their water use.

In January 2020, EMWD will launch a new customer portal that will be a one-stop shop to track water use, compare usage to previous months, pay bills, and more.



Be sure to check [www.emwd.org](http://www.emwd.org) in January 2020 to learn more about these exciting new upgrades that could help you save water and money.

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