



# CONSOLIDATION FACT SHEET

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## CITY OF PERRIS WATER AND SEWER SYSTEM CONSOLIDATION

**OVERVIEW:** The City of Perris and Eastern Municipal Water District have partnered together and reached an agreement to transfer the City's water and sewer systems to EMWD. The end result of this partnership is EMWD will assume ownership of the City's systems and those customers currently served by the City would become EMWD customers.

**WHO DOES THIS APPLY TO?:** The City of Perris currently serves a small number of residents, including approximately 2,700 customers in a three square mile area of downtown Perris and another 1,400 customers in an area in the northeastern portion of the City. With more than 80 percent of Perris residents already customers of EMWD, this consolidation and partnership will provide the most efficient and consistent form of service throughout the City.

**WHY IS THIS TAKING PLACE?:** For the past few years, the City has been evaluating options to either transfer or continue operating the two City systems. The water and sewer systems continue to create an increase in maintenance costs and have been operating at a deficit. This consolidation would allow the City to hand over ownership of the system to EMWD, which would then provide water and wastewater services.



### EMWD's Commitment:

EMWD will deliver high-quality water and wastewater services while delivering value to its customers.



### Water Quality:

EMWD performs more than 40,000 water quality tests each year to ensure the water delivered to homes and businesses meets all state and federal drinking water standards.



### Billing Information:

EMWD is proud to have a modernized billing system that delivers monthly bills to its customers, as well as a growing range of payment assistance programs to help those in financial need.



### Partners in the Process:

EMWD and the City of Perris are committed to working together throughout the consolidation process in the best interest of the residents we serve.



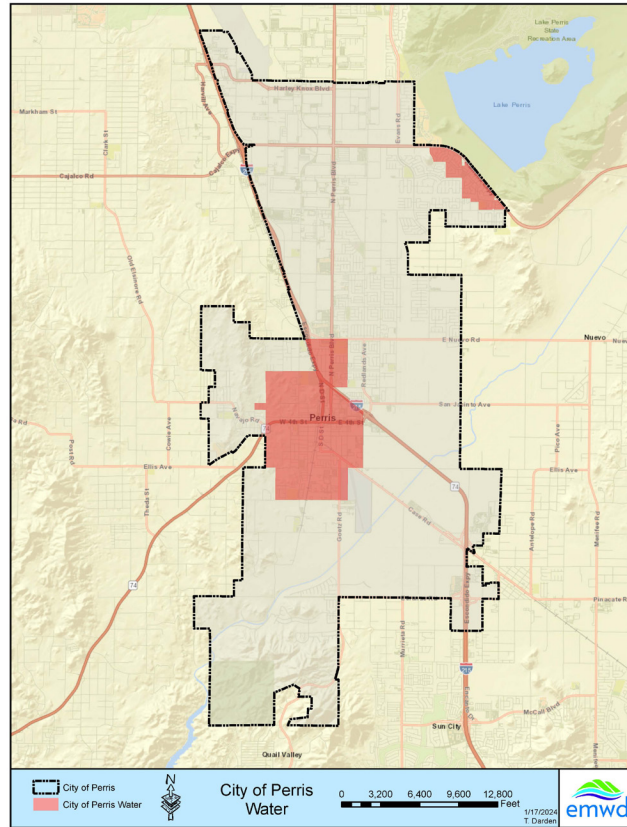
### WHAT ABOUT CURRENT EMWD CUSTOMERS?:

Existing EMWD customers will see no financial impacts or changes in their levels of service as a result of this consolidation.

### BENEFITS TO PERRIS CUSTOMERS:

City of Perris customers would see a number of benefits, including:

- Timely and accurate billing that takes place each month.
- Increased water supply reliability thanks to EMWD's long-standing commitment to delivering a safe and reliable water supply.
- Perris customers will eventually be transitioned to smart meters, which would allow them access to EMWD's MyAccount portal. This will provide real-time information about water use, account management, and much more.
- Customers will be eligible for EMWD's nationally-recognized Landscapes for Living program, which assists customers with creating more water use efficient outdoor spaces.



**TIMELINE:** The consolidation process began in February with approval of a Memorandum of Understanding by the Perris City Council and EMWD's Board of Directors.

Throughout 2024, there will be work performed by both agencies to advance the process. It is estimated that City of Perris customers will become EMWD customers in Fall 2024.

## MORE INFORMATION



## PROJECT TIMELINE

Early 2024 through Fall 2024

## EMWD CONTACT

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## CITY OF PERRIS CONTACT

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