

## Win Up to \$1,000 With Your Water-Saving Landscape

Is your home the one where neighbors stop and compliment you on your choice of California friendly landscaping? If so, then you may be able to stake your claim as having an award-winning yard.

The Inland Empire Landscape Contest, held in even-numbered years, returns and all EMWD residential customers are eligible to enter and could receive cash prizes. The grand prize winner will receive \$1,000 and have their landscape featured [continued on page 4](#)



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# Keep Those Wipes Out of Your Pipes!

Did you know that flushable wipes aren't so flushable?

While many brands of self-care wipes may have the phrase "flushable" on their packaging, wipes can actually cause blockages in your pipes, causing headaches and costly plumbing bills for homeowners. They can also damage EMWD's collection system and treatment facilities.

Unlike toilet paper, the wipes do not dissolve when submerged in water. Instead, they can remain completely intact for several years. EMWD encourages customers to be Sewer Smart and to properly dispose of wipes by placing them in a waste bin instead of flushing them down the toilet.



## 'Patrick the Poo' Debuts As EMWD Education Mascot



To help encourage students to be Sewer Smart, EMWD's education program has unveiled a new mascot!

Inspired by its popular Patrick the Poo video, EMWD recently introduced Patrick in mascot form. Patrick will be part of EMWD's classroom education program, appear at community events, and continue his mission of making sure that customers are educated about their sewer system. He will soon be joined by Savvy the Water Drop as the duo take over for the recently retired Dewie the Dragon.

Please visit [www.emwd.org/SewerSmart](http://www.emwd.org/SewerSmart) to view the animated video of Patrick!

## 'My Account' Customer Portal Helps Customers Track Usage

Have you checked out EMWD's new My Account customer portal and all that it has to offer?

Launched in January 2020, My Account lets customers access their accounts and view their water usage throughout the month, empowering them to better understand their water use habits.

Customers may also pay multiple accounts at once and track water usage events at their property, such as filling a pool or installing water efficient appliances.

To learn more, please visit [www.emwd.org/MyAccount](http://www.emwd.org/MyAccount).



## Soaking Up The Sun...And Savings!

EMWD is proud of its efforts to help the environment through its investments in solar energy.

In 2020, EMWD will complete Phase III of its solar energy portfolio when five additional generation facilities come online and help produce an additional 15.9 megawatts of energy.

EMWD's investments in alternative energy sources are helping to save our customers millions of dollars annually in avoided energy costs.

## EMWD REPORTS

March 2020

2270 Trumble Road  
P.O. Box 8300  
Perris, CA 92572-8300  
www.emwd.org

"EMWD Reports" is designed to keep EMWD's customers and the public informed of matters affecting them. It is published every other month.

**EMWD Main Phone Number:**  
951.928.3777

**EMWD Customer Service:**  
800.426.3693

**Job Hotline:** ext. 3300

**Conservation Hotline:** ext. 3322

**Water Quality:** ext. 3327

**Systems Outages, Trouble Calls:**  
ext. 6265 or 800.698.0400

**Public and Governmental Affairs:**  
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PublicandGovtAffairs@emwd.org

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on a variety of platforms in recognition of their commitment to water use efficiency.



EMWD promotes the use of water-wise plants in landscaping. More than 60 percent of residential water use is used on outdoor irrigation, but native plants can help save significant amounts of water.

The application period opens April 18, 2020 and ends May 18, 2020.

Please visit [www.inlandempirelandscapecontest.com](http://www.inlandempirelandscapecontest.com) to submit your landscape for consideration and for official rules.

## DON'T BE SCAMMED! EMWD PROMOTES CUSTOMER AWARENESS

EMWD wants to help protect you against potential scams.

Some private companies will leave door hangers about "Water Updates" that encourage customers to call them and provide personal information, requests to test for water quality in your home, or will try and sell products such as water line insurance or treatment systems.

These organizations are not affiliated with EMWD and we encourage you to do your research if approached by these companies.

If you receive a notice and have questions, please contact EMWD at 1.800.426.3693.