

EMWD's Payment Assistance Programs Can Help Pay Down Outstanding Balances

The statewide shutoff moratorium for unpaid bills due to COVID-19 will end on December 31, 2021. Customers must pay outstanding balances to avoid possible disconnection.

EMWD offers several payment assistance programs to help customers bring accounts current. Learn more by visiting www.emwd.org/payment-assistance-programs





TBT

Remember that last time it rained?
US EITHER.

#KeepItUpE

A message from your community water providers.

www.emwd.org/water-supply-status

EMWD Increases Drought Stage in Response to Regional Emergency Declarations

On November 17, 2021, EMWD moved into Stage 3A of its Water Shortage Contingency Plan. EMWD encourages customers who are exceeding their water budgets to eliminate wasteful practices.

The move to Stage 3A is in response to worsening statewide drought conditions, particularly on the State Water Project system, which has resulted in record lows in State Water Project storage reservoirs. EMWD receives a portion of its imported water from the State Water Project.

Stage 3A eliminates variances for the filling of swimming pools, establishment of new landscape, and for leaks that are not repaired within 48 hours. Customers who remain within their water budget should see no impact from the new regulations and are encouraged to **Keep it Up!**

