

WaterWise WINTER

Snow covered San Jacinto mountains overlooking EMWD's multipurpose constructed wetlands at our Hemet-San Jacinto Regional Water Reclamation Facility.

A Strong Start to the Winter Water Season

Snowpack measuring above average from recent storms but a lot more is needed.

Early season winter storms have led to a favorable and above-average start to our snowpack in the Sierras and Colorado River Basin, both of which feed into EMWD's sources for imported water: the State Water Project and the Colorado River Aqueduct. The above normal snowpack conditions are a promising start to the season but we are not out of the drought just yet. Consecutive storms of above-average rain, snow, and runoff are needed to bring our water supplies back from this extreme years-long drought, which is why it's important to always Stay WaterWise. For the latest information, visit emwd.org/water-supply-status.

INSIDE THIS ISSUE

MyAccount Tools Help You Manage Your Service

Our how-to guide is designed to walk you through the process of accessing your online account and how to customize services.

Birds of A Feather Flock to the Wetlands

Join us for a Bird Walk and share the opportunity to view resident and migratory birds in their natural habitat at the EMWD Wetlands.

Ask EMWD: Sign-up for Paperless Billing

Are you ready to go paperless? In this month's Ask EMWD we teach you how to start or stop paperless billing services.

SAVVY THE WATERDROP PRESENTS:

How to Use Your MyAccount Tools



MyAccount allows you to pay your bill quickly and efficiently but did you know it also helps you manage your usage?

Let's take a closer look at some of the tools available to you...



Access your MyAccount by opening an internet browser and navigating to myaccount.emwd.org.



The screenshot shows the login page of the MyAccount portal. At the top, the emwd logo is on the left and a 'Menu' button with a green hamburger icon is on the right. Below the logo is the Savvy the Waterdrop character and the text: 'From there, you'll be able to login using your Username and Password.' A 'MyAccount Login' section features a 'Username' field with 'LoveSavingWater' and a 'Password' field with masked characters. A blue 'Login' button with a right-pointing arrow is to the right of the password field. Below the password field is a 'Remember me' checkbox which is checked. At the bottom, there is a 'Register' button with a plus icon and a 'Register Now' button with a checkmark icon. A small Savvy the Waterdrop character is positioned to the right of the registration text.



Once logged in you'll see your account details, including your current bill and due date, any balance remaining from a previous bill, and if you are enrolled in auto payments.

The screenshot shows the MyAccount dashboard. At the top, the emwd logo is on the left and a 'Menu' button with a green hamburger icon is on the right. Below the logo is the Savvy the Waterdrop character and the text: 'From there, you'll be able to login using your Username and Password.' A 'MyAccount Login' section features a 'Username' field with 'LoveSavingWater' and a 'Password' field with masked characters. A blue 'Login' button with a right-pointing arrow is to the right of the password field. Below the password field is a 'Remember me' checkbox which is checked. At the bottom, there is a 'Register' button with a plus icon and a 'Register Now' button with a checkmark icon. A small Savvy the Waterdrop character is positioned to the right of the registration text.

myaccount.emwd.org

emwd Menu

Account 500012345: 123 MAIN STREET, MYHOUSE, CA 92570

Welcome to MyAccount Dashboard.

A convenient way to check on your account details and information that matters. Alerts, recent usage and bill details allow you to monitor your usage and control your utility bill costs.

Account Details

Address:	123 MAIN STREET, MYHOUSE, CA 92570
Name:	SAVVY T. WATERDROP
Current Bill:	\$93.93 due Apr. 1, 2023
Balance:	\$0.00
Pay Plan:	Auto Payments

View your recent bill under [Bills & Payments](#) to verify that your Water Budget/Sewer Block Data matches your current household size and landscaped area.

Bills & Payments





Menu

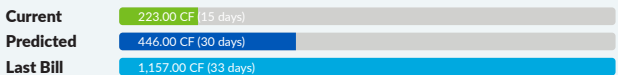


Compare

Live consumption data is shown in simple bar graphs to help you stay on top of your usage. Change the time frame to compare your current usage to previous billing periods.

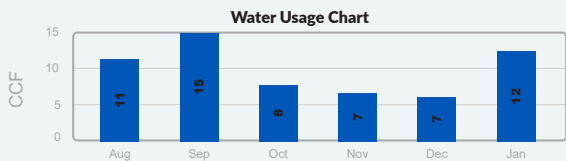
My Water Usage Activity

Water



Consumption

Water



My Recent Usage

Water

Compare Last Bill

You used **5 CCF** more water compared to your previous bill

Usage on your current bill dated **Jan 3, 2023**

12 CCF

Usage on your previous bill dated **Dec 1, 2022**

7 CCF

Why was your consumption more?

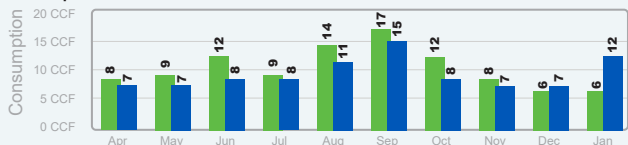


There were **33** days in your current billing period compared to **29** days in your previous billing period



Check out our water conservation tips to help you save!

Compare Year Over Year



Smart Meter

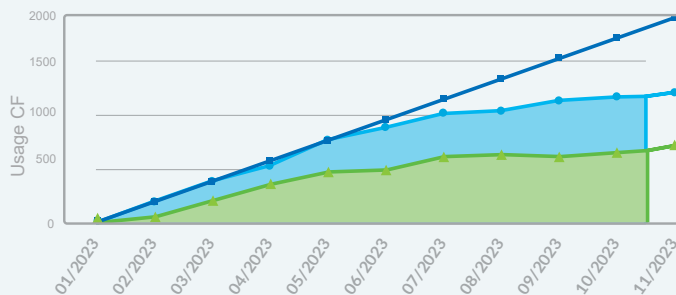
Compare water usage hourly or daily and see into the future with water budget forecast. See personalized graphs based on your recent consumption and historical weather conditions.



Menu

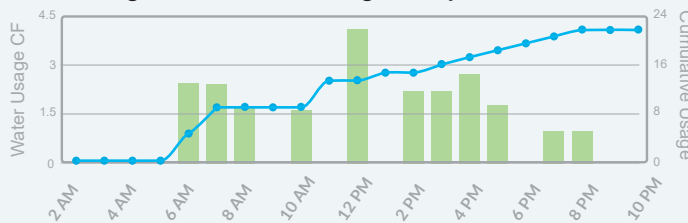
Compare Actual Usage to Budget Forecast

● Budget ● Usage ■ Projected Budget ▲ Projected Use



Hourly Usage Chart

● Usage ● Cumulative Usage ● My Events



EMAIL



TEXT

Customizable notification services are available in the Payment Notifications section of your Profile. Toggle your email and text alerts to fit your communication style.



Profile

Visit emwd.org/how-to-read-your-bill for a description of charges, billing terminology, and sample statement.



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EMWD publications are designed to keep EMWD's customers and the public informed of matters affecting them.



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Walk With the Birds



EMWD hosts FREE Bird Walks on the second Saturday of each month during the migratory season—October through April. The family-friendly tours, led by experienced birding guides, walk guests around the marshy wetlands to view unique resident and migratory birds.

EMWD's wetlands facility was constructed as a pilot project to assist in the treatment of wastewater from the San Jacinto Valley Regional Water Reclamation Facility. The 60-acre wetlands is now home to EMWD's award winning education program and offers a lush habitat for migratory fowl, shore birds, and raptors along the Pacific Flyway.

Tours begin at 8:00 a.m. and last approximately two hours. Learn more about EMWD's wetlands and make a reservation for upcoming Bird Walks by visiting our website at emwd.org/Bird-Walks.



How do I sign-up for paperless billing?

Paperless billing with eBill is an easy and convenient way to access and store your monthly billing statements. View your bill from any location, any time of day, from your smart phone, tablet, or desktop computer. Follow the simple steps below to activate eBill and start paperless billing:

1. Login at myaccount.emwd.org
2. Select **Profile**
3. Navigate to **Account List**
4. Check **eBill Opt-in**

If you haven't created a MyAccount login you can activate your service anytime by browsing to myaccount.emwd.org and selecting **Register Now.**

2023 TOUR SCHEDULE:

- February 11, 2023
- March 11, 2023
- April 8, 2023
- October 14, 2023
- November 11, 2023
- December 9, 2023



VIEW OUR WEBCAM
 LIVESTREAMED 24/7 AT
EMWD.ORG/WETLANDS

